

R J Bonnington & M A Changuion
C/- Pentland Post Office
PENTLAND QLD 4816

FOR THE PERIOD 02/12/2024 TO 02/12/2024

CUSTOMER REFERENCE: 12010310
DATE OF ISSUE: 09/12/2024
VALUATION: \$12,000
VALUATION DATE: 30/06/2021
UTILITY GROUP: 38
AREA: 1922 SqM
FIRE CATEGORY: 02.13

Property Location and Description
29 Mill Street PENTLAND QLD 4816
LOT 1 MPH13773

IMPORTANT - Please read back of form

DESCRIPTION	UNITS	RATE/CHARGE	AMOUNT
Nett Rate arrears to 31/12/2020			1,442.77
Rates and Charges for the period 01/01/2021 to 30/06/2021			
Category 1 - Urban Residential (<9000m2)	12000	Minimum Levy	522.00
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	55.30
Water Allocation Tariff - Residential	4		116.50
Landfill Management Levy	1		466.00
Residential - Waste	1		22.50
Pensioner Rebate - Fire Levy	1		134.50
Pensioner Rebate Government			-11.06
			-100.00
Rates and Charges for the period 01/07/2021 to 31/12/2021			
Category 1 - Urban Residential (<9000m2)	12000	Minimum Levy	535.00
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	56.20
Water Allocation Tariff - Residential	4		119.50
Landfill Management Levy	1		478.00
Residential - Waste	1		23.50
Pensioner Rebate - Fire Levy	1		23.50
Pensioner Rebate Government			138.00
			-11.24
			-100.00
DISCOUNT WILL BE ALLOWED IF RECEIPTED ON OR BEFORE →	DUE DATE	DISCOUNT AMOUNT	NETT PAYABLE
PLEASE READ CLAUSE 2 OVERLEAF	13/01/2025		

2382



Charters Towers Regional Council
Payment Options

12010310
R J Bonnington & M A Changuion
C/- Pentland Post Office
PENTLAND QLD 4816

Due 13/01/2025
G 16142.89
D 0.00
N 16142.89

(see over for more details)



1. **BPAY** (see clause 12)
Charters Towers Regional Council
Payment Options
(see over for more details)

Billers Code: 68593
Ref No: 12010310



Telephone & Internet Payments from Bank A/C – BPAY
Contact your bank, credit union or building society to make this payment from your cheque or savings account.

2. **Payments by Credit Card** (see clause 12 and 14)

This option is available 24 hours, at Council's website www.charters Towers.qld.gov.au or by telephone:

BPoint – Telephone 1300 276 468



Billers Code: 68593
Ref No: 1201 0310

Post Billpay – Telephone 13 18 16



Billpay Code: 2438
Ref: 1201 0310

or Scan & Pay (see clause 16)

3. **Payments by Mail** (see clause 2)

Cheques or Money Orders should be made payable to Charters Towers Regional Council and marked "Not Negotiable".
Mail to: PO Box 189, Charters Towers, Qld 4820

Tick here if a receipt is required

4. **Changed Your Mailing address?** (see clause 10)

5. **Prepayments** (see clause 19)

6. **Payments in Person**

a. **Post Billpay** – Pay in person at any post office.



Billpay Code: 2438
Ref: 1201 0310



*2438 1 2010310

b. **At Council reception** – Monday to Friday 8.30am to 4.00pm.
Payment can be made by cash, cheque, EFTPOS (to your daily limit) or credit card (Council accepts the following credit cards: Visa, Mastercard & American Express).

7. **Instalments** (see clause 13)

To apply or reapply to pay by instalments, complete the following (a-d) and fax or mail to the above address before the due date (see clause 13).

- Instalment payment method available D/DB (see clause 18)
- Circle choice of frequency and preferred commencement date:
Wkly Frntly Mthly to commence.....
(No later than the 15th of the month following the due date of this rates notice.)
- A daytime telephone number is required.....
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Water Allocation Tariff - Residential	4	119.50	478.00
Landfill Management Levy	1	23.50	23.50
Residential - Waste	1	138.00	138.00
Pensioner Rebate - Fire Levy			-11.24
Pensioner Rebate Government			-100.00
Rates and Charges for the period 01/07/2022 to 31/12/2022			
Category 1 - Urban Residential (<9000m2)	12000	Minimum Levy	561.00
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	57.60
Water Allocation Tariff - Residential	4	125.00	500.00
Landfill Management Levy	1	24.90	24.90
Residential - Waste	1	145.00	145.00
Pensioner Rebate - Fire Levy			-11.52
Pensioner Rebate Government			-100.00
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6. **Payments in Person**



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*2438 1 2010310

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Rates and Charges for the period 01/01/2023 to 30/06/2023 Category 1 - Urban Residential (<9000m2) State Emergency Management Fire & Rescue Levy Water Allocation Tariff - Residential Landfill Management Levy Residential - Waste Pensioner Rebate - Fire Levy Pensioner Rebate Government	12000 1 4 1 1	Minimum Levy Group 02 (Class E) 125.00 24.90 145.00	561.00 57.60 500.00 24.90 145.00 -11.52 -100.00
13/06/2023 Charge on Land - Overgrown Debt Local Laws			5,153.00
Rates and Charges for the period 01/07/2023 to 31/12/2023 Category 1 - Urban Residential (<9000m2) State Emergency Management Fire & Rescue Levy Water Allocation Tariff - Residential Landfill Management Levy Residential - Waste Pensioner Rebate - Fire Levy Pensioner Rebate Government	12000 1 4 1 1	Minimum Levy Group 02 (Class E) 131.00 26.15 152.00	579.00 59.50 524.00 26.15 152.00 -11.90 -100.00
DISCOUNT WILL BE ALLOWED IF RECEIPTED ON OR BEFORE → PLEASE READ CLAUSE 2 OVERLEAF	DUE DATE 13/01/2025	DISCOUNT AMOUNT	NETT PAYABLE

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Category 1 - Urban Residential (<9000m2)	12,000	Minimum Levy	579.00
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	59.50
Water Allocation Tariff - Residential	4	131.00	524.00
Landfill Management Levy	1	26.15	26.15
Residential - Waste	1	152.00	152.00
Pensioner Rebate - Fire Levy			-11.90
Pensioner Rebate Government			-100.00
Rates and Charges for the period 01/07/2024 to 31/12/2024			
Category 1 - Urban Residential (<9000m2)	12,000	Minimum Levy	593.50
State Emergency Management Fire & Rescue Levy	1	Group 02 (Class E)	59.50
Water Allocation Tariff - Residential	4	142.50	570.00
Landfill Management Levy	1	27.00	27.00
Residential - Waste	1	157.50	157.50
Gross Amount			16,142.89
Discount if paid by due date			-0.00
NETT payable if paid by due date			\$16,142.89
DISCOUNT WILL BE ALLOWED IF RECEIPTED ON OR BEFORE	DUE DATE	DISCOUNT AMOUNT	NETT PAYABLE
PLEASE READ CLAUSE 2 OVERLEAF	13/01/2025	\$0.00	\$16,142.89

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INFORMATION TO RATEPAYERS

- 1. Notice** - In accordance with the Local Government Act, Notice is hereby given that the Rates and Charges levied by the Charters Towers Regional Council (plus arrears of rates and charges with interest, if any) on the property of which you are the owner (or lessee), are now DUE AND PAYMENT WITHIN 30 DAYS from the date of issue of this notice.
- 2. Discount** - The 'brought forward' balance on this notice may include unpaid general charges and other debts, as well as overdue rates. If you wish to receive the discount as shown on this rate account, then you must pay that current rate and any overdue rates by the due date. In the event that a dispute exists between yourself and Council relative to the charge contained on this rates notice, such dispute does not extend the discount period. Should you be successful in your dispute, full refunds where applicable, will be processed. ***It is strongly suggested that payment is not left until the last day, as Council does not accept responsibility for postal, electronic banking or other unforeseen delays. Payment must be receipted on or before the due date of this rates notice.*** Should this notice contain any non-rates/utility charges, discount entitlement will not be affected by the non-payment thereof. **Important:** See Information Booklet for discount percentages.
- 3. Interest** - On overdue rates is based on the maximum interest chargeable in accordance with the Local Government Act compounding daily. Should your rates notice show an 'arrears' component, interest is accruing on this amount, and will continue to accrue until the rate account is paid off in full. Relative to the current levy, should this rate account not be paid by the due date as printed on the Rates Notice, nor an Interest Free Rate Instalment Arrangement granted (See Clause 13), interest will be charged on all overdue rates and charges from and including the first day after the discount period.
- 4. Water & Sewerage Charges** are levied in accordance with the adopted schedules as per the rates & charges summaries, included in the Information Booklet.
- 5. Excess Water** - Should you have a question in regard to excess water levied on the rates notice, please contact the Rates Section on 07 4761 5300.
- 6. Waste Management Charges** are levied in accordance with the adopted schedules as per the rates & charges summaries, included in the Information Booklet.
- 7. Pensioners** - Property owners who hold a current Pensioner Concession Card issued by the Commonwealth Government or hold a Gold Card issued by the Department of Veterans' Affairs are entitled to apply for State and Council pensioner concessions on rate accounts covering their primary place of residence. If you qualify, and have not received pensioner concessions on this rate account, contact the Rates Section on 07 4761 5300. Pensioner concessions are made up as follows:
 - a. An unconditional State Government Subsidy.
 - b. A Council Remission (conditional to 'payout in full' of the rate account by the due date on the notice).
- 8. Valuations** - The valuation used for general rates is provided by the Department of Resources (DR). Please contact DR on 13 QGOV or email ValOperations2@resources.qld.gov.au if you have a question on the amount of this valuation. Should the status of this property alter throughout the year, (such as a reconfiguration or a revaluation), rate levies will be adjusted accordingly.
- 9. Recently sold or reconfigured properties:** Should you receive a rates notice for a property which you no longer own, or a rates notice which does not reflect a reconfiguration which has been finalised, please contact Council on 07 4761 5300. Please note that there can be considerable delay between registration of a Transfer or registration of a Reconfiguration with DR, and the time when the associated advice is passed onto Council. Accordingly, Council is required to levy in accordance with the data held within the rating system, while it is acknowledged that this may not align with recent changes, not yet advised. Thank you for your understanding in this matter.
- 10. Change of Mailing Address** - It is the responsibility of property owners to inform Council of changes to their postal address. **Only written advice** will be accepted, in which all property owners are required to sign the advice provided to Council which will be accepted via fax, mail or by emailing (mail@charters Towers.qld.gov.au); or Council's Rates Change of Mailing Address Request Form can be printed from Council's website: www.charters Towers.qld.gov.au. Complete, sign and forward to Council. **Important:** Please note that address changes are not confirmed as received by Council until in return, you receive a copy of a **signed Confirmed Advice**. It is the responsibility of the owner to ensure that they receive the confirmation form.
- 11. State Government Emergency Management, Fire & Rescue Levy** - Please note no discount applies to this levy. **Important:** See Information Booklet.
- 12. Bpay, Telephone or Internet Payments** - It is recommended that payments via these methods are transmitted at least 3 days prior to the due date of this notice, to enable your payment to be receipted to council's Rating System on or before the due date.
- 13. Rate Instalment Arrangements** - On application, and subsequent approval, Arrangements can be entered into allowing ratepayers to pay off rate accounts by **interest free** instalments. **Instalment Arrangements must be re-applied for each year**, unless an 'Ongoing Periodic Authority' is in place, as noted on the signed paperwork. To apply, tick the Instalments option on the remittance slip, complete questions a - d (**mandatory**) and mail or fax the remittance slip to Council **prior to the due date**. (Should you not receive a response to your application within seven working days, please telephone 07 4761 5300). Instalment Arrangement requests received after the due date of this rates notice **will incur interest charges** as set out in clause 3. Instalment Arrangements on rate accounts containing arrears will also incur interest. **RATE INSTALMENT ARRANGEMENTS MUST BE APPLIED FOR BEFORE THE DUE DATE OF THIS RATES NOTICE.** No discount is available to non-pensioners on Rate Instalment Arrangements.
- 14. Credit Cards** - For **security purposes**, mailing or faxing credit card details is no longer available. Telephone **as per the front of the notice**, or pay via the internet at **www.charters Towers.qld.gov.au – available 24 hours**. A payment by credit card is not receipted until authorisation is received from the Credit provider. Should this be disallowed and replacement funds not receipted on or before the due date, discount cannot be granted.
- 15. EFTPOS** is available (to daily limit set by your Bank) for payment of accounts. Council Policy does not allow for cash withdrawals.
- 16. Scan & Pay** - is available with iPhone, iPad or Android Device. Download the Australia Post app, select 'Pay your bill', scan the barcode and enter your payment details. **Internet connection required.**
- 17. Cheques** - Change cannot be given on cheques. Post-dated cheques are not accepted. All cheques will be banked on the day of receipt. Where cheques are dishonoured, property owners will be liable for any dishonour fees charged by the Bank, and discount will be lost should replacement funds not be receipted prior to the due date. Acceptance of a cheque and issue of a receipt therefore is conditional upon collection of the proceeds.
- 18. Explanation of instalment Payment Method Code:**
D/DB Periodic authority to debit a nominated bank account
- 19. Prepayments:** The smart way to pay your rates. Pay as much as you like, when you like, using any of the available payment methods. Interest payable is not available on prepaid credit balances.