

## Message from the Commissioner

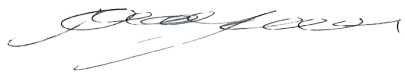
As the Queensland Small Business Commissioner, I am a passionate supporter of Queensland small business.

The Small Business Friendly (SBF) Program helps Queensland Government agencies and other large organisations to realise their role in supporting small businesses.

By bringing people together around a common goal, the SBF Program aims to enhance the operating environment for small businesses and provide the opportunities they need to thrive.

It is driven by each member's commitment to a simple, yet powerful charter focussed on improving how members transact, interact, and support small businesses.

It is not a box-ticking exercise – it is designed to create tangible and practical improvements and outcomes that help members deliver their commitments, and become more efficient and effective. The five-step approach helps members achieve this goal. As we know, together, we are small business friendly.



**Dominique Lamb**

Small Business Commissioner

## The Five-Step Approach to Being Small Business Friendly

