

COUNCIL'S WASTE COLLECTION SERVICE

Council provides a kerb side domestic waste collection service to residential properties within the defined garbage collection area. Domestic Waste is waste that is generated as a result of the ordinary day-to-day use of a premises. To qualify for a domestic waste collection service, the property to be serviced must be located within the defined garbage collection area, be used for domestic (i.e. residential) purposes only and have located thereon a lawful structure that is used for residential purposes. A lawful structure is defined as a Class 1a dwelling approved by Council under the *Building Act 1975* and for which a Certificate of Occupancy or Completion has been issued, or a Temporary Home approved by Council under permit.

WHEELIE BINS

Each domestic premises meeting the requirements of Council's Waste Services Policy will receive, free of charge, one 240 litre wheelie bin.

The bin is to be placed for collection on the road side immediately adjacent the residential premises concerned on a weekly basis the night before collection. The day of collection will vary dependent upon the locality at which the premises to be serviced is located. For further information, please refer to the maps highlighting the defined garbage areas as appearing below or contact Council's Rates Department. Highlighted below are the do's and don'ts necessary to ensure that the service meets the needs and safety of residents, and Council staff, and that the collection is performed in an environmentally friendly manner.

DO's	DON'Ts
<ul style="list-style-type: none"> ✓ Ensure your bin is placed out as near to the roadway as possible ✓ Place your bin with its wheels closest to your house ✓ Ensure the bin lid is completely closed. ✓ Cut any branches (less than 20mm diameter) so that the bin lid can close. ✓ Ensure bins are placed free of obstacles (e.g. parked vehicles, overhead tree branches). ✓ Ensure if putting out multiple bins that they are at least 50cm apart. 	<ul style="list-style-type: none"> ✗ Place heavy items in your bin (e.g. masonry blocks, steel, vehicle parts etc.). ✗ Overfill your bin. ✗ Place containers filled with oil, acid, chemical, poison or other liquids in your bin. ✗ Place dangerous goods such as car batteries, ammunition, flares etc. in your bin. ✗ Place hot ashes or liquids in the bin. The bin is plastic and will melt.

For more information:

PH. (07) 4761 5300 | E. mail@chartersowers.qld.gov.au | www.chartersowers.qld.gov.au

REPLACEMENT WHEELIE BINS

The initial issuing of a waste bin to a residential property is free. Whilst ownership of the bin remains with Council, it is the responsibility of the owner of the premises to ensure the security and maintenance of the bin. The residential property owner must bear the cost to repair or replace bins that may be damaged, lost or stolen.

Council may assist with the replacement/repair costs of wheelie bins in situations where the bin has been damaged through the operation of the Collector or where the bin is greater than seven (7) years old. In such circumstances, contact should be made with Council's Rates Department on phone 07 4761 5311 for inspection of the bin accordingly.



COLLECTION AREAS / NEW SERVICES

If your property currently does not have a garbage collection service and you would like one, please submit a written request to Council advising of your location and Council will investigate and advise whether the service is feasible, and/or the costs associated with same.

KERB-SIDE SERVICING

The kerb-side refuse service runs 365 days a year regardless of public holidays. If the service is delayed, Council will advise residents, via various media outlets and social media platforms (e.g. Facebook), of alternative servicing arrangements. Generally, if your bin has not been serviced by the due date, please leave the bin on the kerb as the wheelie bin should be serviced on the following day.

FEES/CHARGES

Council's fees and charges for waste collection are set annually. The current fees and charges are available on Council's Website.

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BULK COLLECTION SERVICE

Council provides an annual bulk rubbish collection service to all urban areas of the region. The service normally occurs in October of each year. The service is free and is advertised extensively prior to collection commencing. Details regarding collection days and conditions are included in the advertisement.

LANDFILL

Council manages four (4) landfills, namely the Stublely Street landfill in Charters Towers, Ravenswood, Pentland and Greenvale. The Stublely Street landfill is operated on site by Charters Towers Produce under contract to Council. The township landfills in Ravenswood, Pentland and Greenvale continue to be operated by Council.

Council continues to support recycling as an important tool in waste management operations, however costs associated with accessing suitable markets, limits Council's ability to meet best practice.

STUBLEY STREET LANDFILL OPERATING HOURS

HOURS OF OPERATION	STUBLEY STREET LANDFILL & RESOURCE RECOVERY AREA	GREENVALE LANDFILL	PENTLAND LANDFILL	RAVENSWOOD LANDFILL
Monday	8am - 5pm	Closed	Closed	Closed
Tuesday	8am - 5pm	8am - 12pm	Closed	Closed
Wednesday	8am - 5pm	Closed	8am - 12pm	8am - 12pm
Thursday	8am - 5pm	Closed	Closed	Closed
Friday	8am - 5pm	Closed	Closed	Closed
Saturday	8am - 5pm	8am - 12pm	8am - 12pm	8am - 12pm
Sunday	8am - 12pm	Closed	Closed	Closed
Public Holiday	As a normal day			
Exceptions	Closed Christmas Day & Boxing Day			

For more information:

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